

# MILFORD MARINA

Berthing | Boatyard | Services

## Handbook

51°42.25N 05°02.02W



The Yacht Harbour  
Association Ltd.





# MILFORD MARINA

Berthing | Boatyard | Services

+44 (0)1646 696312  
enquiries@milfordmarina.com

Milford Marina is owned and operated by the Port of Milford Haven



## Contents

Welcome .....	2
Milford Haven.....	4
Accessing the Marina.....	6
Approaching the Lock .....	7
Important Information.....	10
Marina Map.....	14
Safety.....	16
Environment.....	20
Marine Service Businesses .....	22
Local Transport .....	26
Cruising Distances and Accessibility.....	27
Waterway Map.....	28



Photo Credit: Damien Forman

# Welcome

Welcome to Milford Marina and thank you for choosing us. This handbook is designed to provide you with all of the information you need to maximise your enjoyment during your stay.

Milford Marina is located on the picturesque Milford Haven Waterway in Pembrokeshire and offers much more than just a berthing location. With 22 miles of navigable waterway to explore and environmentally important areas in both the waterway and around the islands, Milford Haven offers waterborne activities for all conditions.

[milfordmarina.com](http://milfordmarina.com)

The marina offers comprehensive services to meet all your needs, including boat transport, boat lifts, refuelling, hard storage, laundry services, free WiFi and quality shower and toilet facilities. This is reflected in the 4 gold anchors awarded to us by The Yacht Harbour Association and the ICOMIA Clean Marina Award.

We are part of the Passeport Escales programme of reciprocal berthing, and contract holders who sign up to the scheme can enjoy up to 5 free nights at over 100 marinas across the south coast of England, France, Spain and Portugal. 12 month contract holders also enjoy exclusive discounts and promotions on a wide range of products and services with the Milford Marina Gold Card.

On the quayside, there's a fantastic selection of cafés and restaurants. Whether you fancy traditional fish and chips, coffee and cake, brunch or dinner, you'll be sure to find something that meets your needs.

Our aim is to ensure that you receive a first class service and that you have peace of mind, knowing that your boat will be safe, secure and looked after all year round.

We are constantly looking to enhance our facilities and welcome your feedback to enable us to develop a marina you can be proud of.

There is a great community feeling at Milford Marina and we hope that you enjoy being part of it.

We look forward to delivering a quality service that encourages you to return time and time again.

# Milford Haven

Many famous people have been moved to praise the Milford Haven Waterway. William Shakespeare was so inspired by its beauty he used it as one of the settings in his play Cymbeline. Admiral Lord Nelson called it 'one of the greatest harbours in the world' in 1802 and Daniel Defoe described it as 'one of the best inlets of water in Britain'.

The Milford Haven Waterway is one of the deepest natural harbours in the world, formed by a 'Ria' or 'drowned valley' flooded at the end of the last Ice Age. The Pembroke River and the Daugleddau estuary converge and wind west to the Irish Sea, forming 22 miles of spectacular waterway.

Parts of the Haven are within the Pembrokeshire Coast National Park, the UK's only coastal National Park. Along the waterway there are various sites designated as Special Areas of Conservation and sites of Special Scientific Interest.



Photo Credit: Rhys Hughes

"...how far it is to this same blessed Milford:  
and by the way tell me how Wales was made  
so happy as to inherit such a haven..."

Cymbeline Act 3, Scene 2, (1611), Shakespeare





# Accessing the Marina

**Milford Marina – 51°42.25N 05°02.02W**

Standard Port – Milford Haven (-0500 Dover)

For Tides, refer to the Port of Milford Haven Tide Tables and consult Admiralty charts 1478, 2878, 3273, 3274, 3275, Leisure Charts SC1478, SC2878, Imray 2600.11, C60.

Information about the Milford Haven Waterway can be found in the Leisure User Guide, which is inside the Port of Milford Haven Tide Tables.

Milford Haven Port Control can be contacted on VHF channel 12 (call sign 'Milford Haven VTS').

All vessels with a LOA of 20m and over must report to Port Control as required by the Port of Milford Haven General Directions.

All traffic using the lock is controlled by the Pier Head staff and it is essential that they are contacted via VHF Channel 14 (call sign 'Pier Head') before entering the dock basin.

Contact Pier Head on VHF channel 14 to be allocated a berth.

## Approaching the Lock

By day, look for the buoyed channel on your port side when approaching Milford Marina from St Ann's Head and line up white circular daymarks attached to the wall below the Lord Nelson Hotel.

By night, look for leading lights at 348° fixed blue in line with fixed blue. Minimum depth of approach channel is 0.9m.

Access to the dock basin is via the entrance lock. During the freeflow period, which operates 2 hours before high water, up until high water, vessels are able to move through the lock in both directions, subject to clearance from Pier Head. Locking information is available from Marina Control and whilst every effort is made to adhere to the published lock times, operational requirements, severe weather and planned maintenance may affect the programme. The frequency of lockings increases during the main season and 5 minutes should be allowed for sluicing.

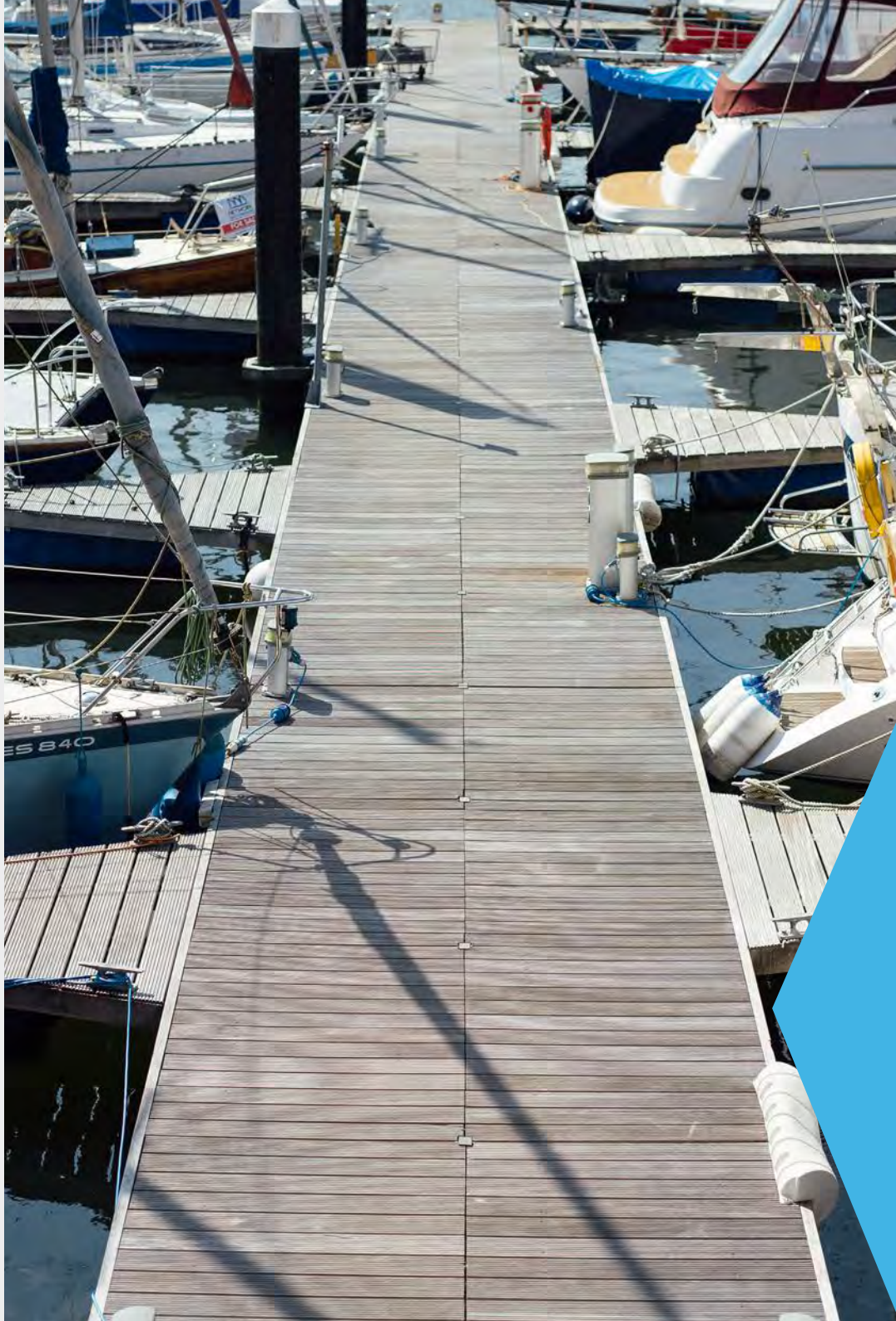


All traffic using the lock is controlled by staff at Pier Head and it is essential that they are contacted via VHF Channel 14 (call sign 'Pier Head') before you leave your berth or enter the dock basin. During all lock operations, vessels must moor alongside the pontoon/fenders provided, as directed by the duty lock keeper.

When the lock cycle is complete, allow any vessels ahead and/or outside you to leave first and moor as far forward on the pontoon as possible. If the pontoon is full, then it may be necessary to raft up, so fenders are recommended on both sides of your vessel. All the vessels in the lock are to be secured with breast lines and springs. Please observe the 'Dead Slow' speed at all times and remain vigilant when entering or leaving the lock.

All outbound locks must be booked a minimum of 1 hour in advance through Marina Control on +44 (0) 1646 696312 or VHF Channel 37, other than freeflow when Pier Head can be contacted directly on VHF Channel 14. Berth holders are requested to remain on their berth until Pier Head directs them to proceed towards the lock.

The depth of water in the lock is a minimum of 3m at low water springs. Please refer to the schedule available from the Marina Office or the website for a full breakdown of locking times.



A holding pontoon called the Mackerel Stage lies immediately east outside the lock with 1.5m of water at chart datum for awaiting next lock operation. The Mackerel Stage should only be approached from the Dock channel due to obstructions at the eastern end. This is a holding pontoon only and vessels should NOT be left unattended. Space should remain for pick up and drop off of passengers.

The Mackerel Stage is exposed to southerly winds and passing boats can cause wake. The Mackerel Stage is removed for maintenance around the middle of October until the beginning of April. The metal structured pontoon (directly to the west of the Mackerel stage) is reserved for commercial fishing vessels only.

## Dock Lock Operation

Lock times are available on our website and in the Marina Office. There are sometimes changes to schedules, so it is advisable to check these regularly before making plans to exit or access the marina.

## Local Weather Information

Milford Haven Coastguard can be contacted on VHF Channel 16 and an inshore weather forecast is transmitted by the Coastguard at 07:50 and 19:50, with each repeated three hourly. Strong wind and gale warnings are transmitted as soon as they have been received and on subsequent three hour forecasts.

# Important Information

## Berths

Boat owners are assigned a berth on arrival, but it may be necessary to occasionally move your vessel for maintenance work to the pontoons. For this reason and to accommodate all users, we ask that you keep us informed of your general sailing plans, particularly if you will be away from your berth for longer than a day or two. Visitors are allocated a berth on arrival and should report to the Marina Office immediately to complete paperwork and receive welcome information.

## Car Parking

Free car parking is available on site. Long stay parking is located along Mackerel Quay, Orion House Car Park and underneath Victoria Bridge. There are 5 spaces outside the front of the Marina Office for short stays of up to 1 hour. Please call in to the Marina Office to pick up a parking permit if you would like to use this area. Vehicles parking here without a Berth Holder Parking Permit, or for longer than 1 hour, risk being fined. If you plan to bring a large vehicle to the site, or to park your vehicle for an extended period, please request permission from the Marina Office so that they can designate an area away from any planned events. Please keep the car parks, main roadway and operations in the boatyard free from obstructions. All vehicles and contents are left on site at the owner's risk. Please adhere to the 10mph speed limit and park responsibly.

## Contractors

Please inform the Marina Office of any contractors working on your boat. They must report to the Marina Office on arrival and provide a copy of their fully comprehensive liability insurance. Without these details they will not be issued with a permit to work on your boat. Visiting contractors must wear a lifejacket.

## Electricity

Electricity (240V/16A) is supplied to all berths via metered connections. Berth holders must supply their own electric meter and have a duty to ensure they have a visible electric meter before connecting. Short term visitor electricity is included in the berthing fees, so please feel free to plug into the service bollards if you are staying for a week or less. Following this please use a metered supply. If you have any trouble locating a vacant socket, please contact the Marina Office. Please be mindful when routing cables to avoid trip hazards and stow excess cable off the main walkway.

## Fishing

Fishing is not permitted in the marina, dock basin, lock and its approach.

## Gas Bottles

We stock a small amount of gas bottles, please enquire at the Marina Office if you wish to purchase gas.

## Hard Standing and Lifting

Customers are able to book contracts in Milford Marina Boatyard in order to work on their boats in a secure compound, close to local amenities. 12 month berth holders are entitled to 10 weeks free hard standing storage per year in the Milford Marina Boatyard, and we offer storage promotions through the year to seasonal contract holders. We ask that customers inform marina staff of required dates as early as possible, to ensure that storage can be accommodated. We work on a first come first served basis as space is at a premium, and request that berth holders make arrangements for relaunch when their booked period is complete. Charges will be incurred for periods in excess of 10 weeks. Non-residents can usually be accommodated subject to available space, please contact the Marina Office for further information. The marina operates a mobile boat hoist with a maximum capacity of 20 tonnes.

## Insurance

All boats require a valid insurance policy, with a minimum of third party with salvage. Please present your insurance certificate to the Marina Office on arrival and on the renewal of your policy, so that we can keep your information up to date.

## Keys

If it becomes necessary to move your vessel it will be towed to an alternative berth, however you may wish to leave a spare set of keys with us at all times as there is nothing worse than getting to your boat and realising you have left them at home.

## Marina Office

The Marina Office is located on Nelson Quay in Cleddau House and is directly opposite the main gangway. Staff are happy to help 24 hours a day, 7 days a week, however the office may be locked for short periods while the duty berthing master is carrying out checks and security patrols. Please be patient or call the number displayed on the Marina Office door if the office is unmanned.

## Petrol and Diesel

Petrol and diesel are available at our fuel berth inside the marina. All refuelling must take place at the fuel berth and, fuel will only be served into appropriate containers. The fuel berth is kept clear for fuelling only and is available by prior arrangement through the Marina Office. Fuel must be paid for before departing. When fuelling please take care and report any spillages to the Marina Office immediately. Smoking and naked flames are prohibited whilst alongside, as well as the use of mobile phones. Boat owners are obliged by law to complete a red diesel declaration form on delivery of fuel at the fuel berth.

## Pets

Pets are allowed at the marina provided they are kept under control and are on leads at all times while in any public areas and on the pontoons. Please be sure to clean up after them and put any waste in the bins provided. Please do not allow your pets to stray on to other vessels.

## Post

There is only limited space to accept post for berth holders in the Marina Office and we are not responsible for any deliveries to berth holders. If you are expecting a parcel, please let us know. If it is an exceptionally large parcel, we regret that we cannot sign for it as we don't have a facility to store parcels safely. There is a post box in Tesco and a post office in the Nisa shop on Charles Street in the Town Centre.

## Pump Out

Pumping out inside the marina is not permitted. A mobile pump out facility is available. Please contact the Marina Team to arrange at your berth.

## Refuse

Bins for general waste and for recycling glass, plastic and paper are provided behind the Marina Office for the sole use of berth holders. Please dispose of waste in the bins provided. If you require the disposal of waste oil, solvent containers and rags or batteries, please contact the Marina Office who will direct you to disposal containers, which are located in the middle boatyard. When carrying out

work on your boat please do not leave materials on the walkways or around the site, and any spare materials must be stored securely on your boat. It is your responsibility to dispose of any scrap wood or materials and to clear away any mess created.

## Security

A CCTV surveillance system is in place, which is viewed and recorded 24/7. The Marina Team are equipped with body cameras and will use them when necessary. To maintain the safety of all berth holders, please cooperate with staff and report any suspicious activity to the Marina Office or police. If you have allowed access to your boat to anyone else, please let us know and ask them to report to the Marina Office on arrival.

## Slipway

Use of the slipway is free of charge for marina customers and the Marina Office should be contacted for access. A small fee is charged for the general public.

## Speed Limit

Please respect the 4 knot speed limit within Milford Marina and drop to 'Dead Slow' on approach to your berth. Please take great care when approaching and leaving your berth to avoid damage to neighbouring boats and the pontoons.

## Toilets and Showers

The toilets and showers are attached to the Marina Office and are solely for the use of berth holders, their guests, and marina staff. The toilets are checked and cleaned regularly and we ask that you respect them and leave them in the same state as you would expect to find them. Disabled facilities are located in the Marina Office. The emptying of chemical toilets is forbidden in these facilities. Please report any damage to the Marina Office.

## Trolleys

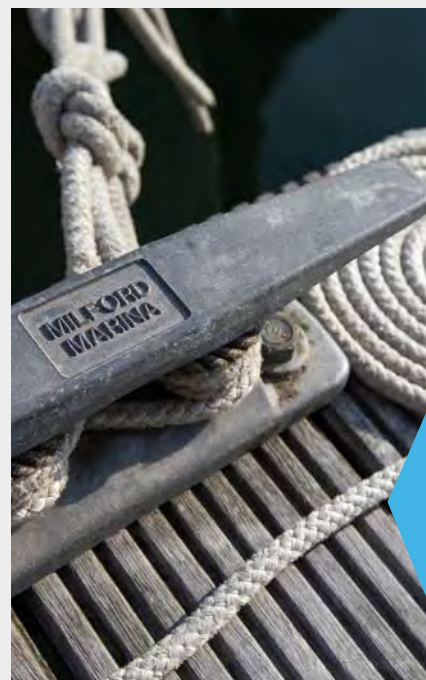
To aid your safety when transferring baggage and stores to your vessel, trolleys are available for a £1 deposit. Please be considerate of other berth holders when taking the trolleys along the pontoons and be sure to return them when you have finished using them, ensuring all rubbish has been removed. In the interests of safety, please do not allow children to ride in the trolleys.

## Water

Every berth has access to a nearby fresh water supply. Due to legionella rules, berth holders must use their own hose and connection in order to access the water supply. To avoid contamination please be careful not to allow the end of the hose to drop into the water. If using the water for drinking, we recommended allowing it to run for a few minutes before collecting.

## WiFi

WiFi is provided free of charge for berth holders and visiting vessels. The Marina Team will provide you with a unique code. WiFi is offered in line with our WiFi policy, a copy of which is available in the Marina Office and on our website.

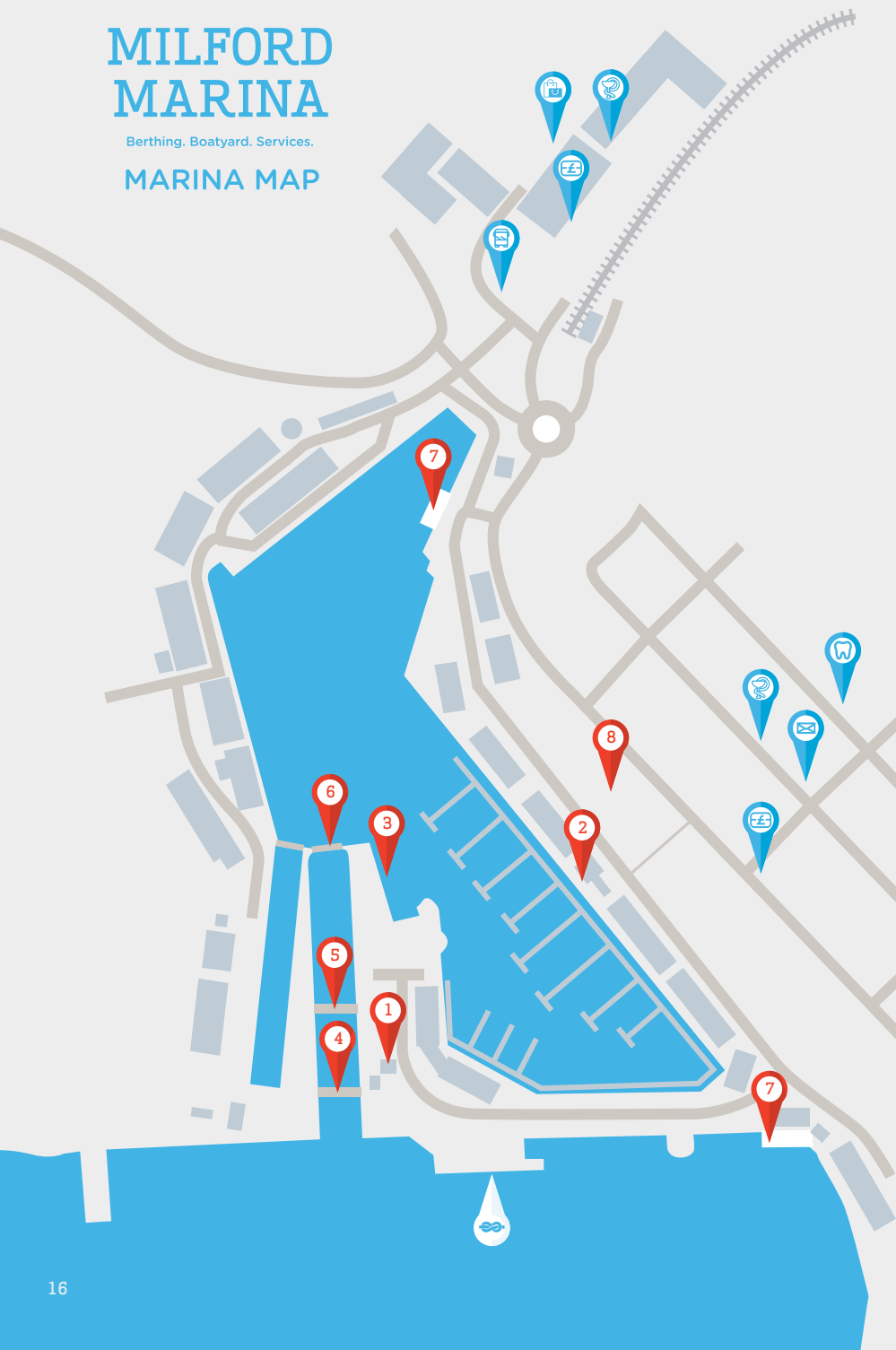


To see what's on at  
Milford Waterfront  
visit [milfordwaterfront.co.uk](http://milfordwaterfront.co.uk)

# MILFORD MARINA

Berthing. Boatyard. Services.

## MARINA MAP



- 1 Pier Head (VHF Channel 14)
- 2 Marina Office (Showers, Toilets & Laundry)
- 3 Fuel berth (Petrol & Diesel)
- 4 Outer gates
- 5 Samson gates
- 6 Caisson gate
- 7 Slipways
- 8 Milford Marina Boatyard

### Other

- Cashpoint
- Post Office
- Pharmacy
- Doctor's Surgery
- Dentist
- Police Station
- Bus Stop
- Mackerel Stage Holding Pontoon
- Havens Head Retail Park

For further information,  
please call into the Marina  
Office, or telephone  
**+44 (0)1646 696312**  
for assistance.  
For full information on  
all businesses and events,  
please visit  
[milfordwaterfront.co.uk](http://milfordwaterfront.co.uk)

# Safety

We are committed to ensuring the safety of all of our customers and their possessions, and safety measures include:

- Strictly controlled pontoon access
- Fixed safety ladders
- SOS stations including fire extinguishers and life buoys
- Fully trained first aiders
- CCTV
- Defibrillator located at Marina Office, Pier Head and Tesco

Please familiarise yourself with the safety ladders and SOS points on the diagram within the handbook and on the access points.

Weather forecasts are displayed on the notice board in the entrance to the berth holder facilities, along with Notices to Mariners, which are issued by the Port of Milford Haven.

Leisure users are required to maintain a 'listen and watch' on VHF channel 12 (call sign 'Milford Haven VTS') whilst navigating in and out of the marina, but overall operational control of the lock is through Pier Head on VHF Channel 14.

- SOS Alarmed Bollards (contain fire extinguisher and life buoys)
- SOS Bollards for E, F & G main ganeways (contain fire extinguishers and life buoys)
- Escape Ladders
- Muster Points



# Safety

## General Safety Guidance

- 1 Access to the pontoons is via security-controlled gates. Please note that the access brows are subject to incline changes due to tidal range
- 2 Take care at all times whilst on the pontoons; running is strictly prohibited. Wear appropriate footwear and take special care at night
- 3 Take extra care during wet and cold weather when ice can build up on the pontoons
- 4 Please report any damage or faults to the Marina Office
- 5 Please keep the pontoon walkways clear of equipment
- 6 There is a first aid box and a defibrillator in the Marina Office and Pier Head, but we recommend that you have a comprehensive first aid kit aboard your vessel
- 7 Please be courteous to other marina users and staff at all times
- 8 Swimming, diving and fishing are not permitted in the marina
- 9 Use of personal watercraft, kayaks and canoes are not permitted in the marina or docks
- 10 Children under 16 must be supervised at all times
- 11 Life jackets must be worn at all times
- 12 The speed limit for vessels within the marina and lock is 4 knots

## Cables and Hoses

- 1 When using shore power, always ensure that the supply is connected to the vessel before connecting to, or disconnecting from the electrical socket
- 2 Be aware of cables and hoses on the walkways. Excess cables must be stowed away from the walkway.
- 3 Ensure all electric cables are in good condition before use and comply with I.E.E. standards
- 4 Ensure all cables and hoses are run safely along the pontoons so as not to cause a trip hazard
- 5 Keep all electrical cables clear of the water
- 6 No permanent fixings such as satellite dishes are to be secured to the pontoons

## Berthing of Vessels

- 1 Approach berths dead slow and provide fenders on starboard and port sides
- 2 Boats should be secured with fore and aft lines and springs
- 3 Please ensure that anchors, anchor rollers, bowsprits and davits do not overhang pontoons
- 4 No vessel is to manoeuvre under sail into the lock or within the confines of the marina or docks

## Fire Prevention

- 1 We advise all owners to install a smoke alarm to reduce the risk of fire
- 2 All gas installations should be regularly checked by a qualified gas technician
- 3 Store a minimum of fuel and combustible materials on board
- 4 A fire extinguisher should be kept on board
- 5 Always isolate fuel and gas when leaving your vessel
- 6 Open fires and barbecues are not permitted on board or on the pontoons

## In the event of a fire

- 1 Sound the alarm by opening the closest SOS Alarmed Bollard
- 2 Call the emergency services, dial 999
- 3 Stay calm and raise the alarm to others nearby
- 4 Vacate the area via the safest route to the nearest muster point
- 5 Inform the Marina Office on +44 (0)1646 696312 who will instigate any further actions necessary
- 6 Tackle the fire only as a means of escape, and if it is safe to do so with fire extinguishers located in the SOS Alarmed Bollards

# Environment

The marina environment interacts very closely with nature and the environmentally sensitive Milford Haven Waterway. We therefore ask all berth holders to consider the environment around them.

## Wildlife

Please respect the birds and other wildlife that are present around the marina and in the waterway, making every effort to avoid interaction and reduce your speed as you approach so you do not disturb them in their natural habitat.

Pembrokeshire Marine Code is a voluntary code to protect natural habitats and wildlife. At certain times, access is restricted to some seal and sea bird sites on island and coastal areas around Pembrokeshire. For further information, visit [pembrokeshiremarinecode.org.uk](http://pembrokeshiremarinecode.org.uk) and to find out more about the underwater world of the waterway, visit [pembrokeshiremarinesac.org.uk](http://pembrokeshiremarinesac.org.uk)

## Noise

Please keep noise to a minimum to avoid scaring wildlife and disturbing your fellow berth holders. This includes actions like not over revving your engine, playing music quietly and tying down your halyards.

## Litter

Rubbish bins are provided behind the Marina Office, please ensure you place all of your waste here and do not throw anything overboard. Litter spoils the visual environment of the marina and creates problems for the wildlife living in the area.

## Maintenance

Please ensure you take the utmost care whilst carrying out maintenance work on your boat, to avoid spillages or drips of chemicals into the water and dispose of any used oils or batteries correctly. Batteries and electrical items should be disposed of in the waste bin provided in the boatyard, and hydraulic oil and filters can be placed in the bunded unit. It is strictly prohibited to discharge bilge pumps, and flush or clean out bilges into the marina. Please report any spillages to the Marina Office as soon as possible, in order for it to be contained or cleaned up immediately. Try to use water only when cleaning hulls whilst afloat as chlorine, bleach and phosphates all impact negatively on the marine environment. Be aware of the need to regularly clean and antifoul your vessel appropriately, to reduce the spread of non-native species. For further information and advice visit [thegreenblue.org.uk](http://thegreenblue.org.uk) and [nonnativespecies.org](http://nonnativespecies.org)

## Environment and Conservation

The unspoilt scenic qualities of the upper and lower reaches of the Milford Haven Waterway and coastal areas were recognised in 1952 through the designation of the Pembrokeshire Coast National Park. Many foreshore sites are designated as Sites of Scientific Interest and the special quality of the marine habitats and wildlife found around the Pembrokeshire islands and coast and within the Milford Haven Waterway are internationally recognised with the designation of the Pembrokeshire Marine Special Area of Conservation (SAC). The waterway is a wetland of international importance and is home to one of the most diverse estuarine communities in the UK. In spring and summer, the peaceful embayments and rivers provide breeding habitats and crèche sites for various birds. Wildfowl and wader counts have observed significant numbers of shelduck, teal, widgeon, curlew and redshank with numbers of birds increasing to 25,000 in winter. Underwater, the waterway is a unique and rich environment full of diverse and often colourful wildlife including plate-sized anemones and tangles of sponges.



# Marine Service Businesses

Milford Marina caters for all your boating needs in one location and this section details some of the marine service businesses operating on site and nearby.

## Windjammer Marine

Marine service centre offering boat repairs and marine engineering.

Windjammer can service your boating needs all year round, from spring launches to winter take outs. They have on-site workshops and marine engineers that tackle all tasks from pressure washing and anti-fouling hulls, to fibreglass/woodwork maintenance, repairs and refurbishment. They have the experience to handle everything from simple oil and fuel filter changes to the most complex troubleshooting and diagnostics. Utilising state of the art equipment, they will ensure your vessel is in top condition. They also have a chandlery and engine sales centre in their workshop in the boatyard.

**Milford Marina Boatyard, Milford Haven, Pembrokeshire SA73 3AF**  
+44 (0)1646 699070

[windjammermarine.co.uk](http://windjammermarine.co.uk)

## Quadra Marine Services Network Yacht Brokers Yachts.co

With three businesses in one location, Quadra Marine Services is Milford Marina's one stop shop for boat and engine repairs, brokerage and new boat sales.

Quadra Marine's main services include engine repairs and diagnosis, electrical installations and diagnostics, winterisation and anti-

fouling, own boat tuition as well as being the only local lifejacket service point. Full fit out and restoration projects are also undertaken.

Network Yacht Brokers (Milford Haven) offers an international brokerage service from the heart of Milford Marina. They have access to a wide selection of pre-owned motorboats, yachts, fishing boats, sports boats, dinghies and outboard engines both locally and across the UK and Europe.

Yachts.co (Milford Haven) is Milford Haven's only Jeanneau Yachts and Quicksilver Powerboats dealer, offering a huge range of Jeanneau Yachts and Quicksilver Powerboats with the specification of your choice.

**The Docks, Milford Haven, Pembrokeshire SA73 3AX**

+44(0)1646 278270

[quadramarineservices.co.uk](http://quadramarineservices.co.uk)

[networkyachtbrokers.com](http://networkyachtbrokers.com)

[yachts.co](http://yachts.co)

## Dyfed Electronics

Supply, install and service equipment from most of the major marine manufacturers. From a large ARPA Radar to the smallest handheld radios in both the commercial and leisure markets.

**Cleddau house, Milford Marina, Pembrokeshire SA73 3AF**

+44 (0)1646 694572

[dyfedelectronics.co.uk](http://dyfedelectronics.co.uk)

## Stephen Ratsey Sailmakers

Offer a wide range of products and services for boat owners with specialist departments for sailmaking, covermaking, upholstery and rigging.

**8 Brunel Quay, Neyland, Milford Haven, Pembrokeshire SA73 1PY**

+44 (0)1646 601561

[ratseys.co.uk](http://ratseys.co.uk)

## GP Marine & Mechanical

Onsite and mobile competitively priced servicing and repairs.

**Brunel Quay, Neyland, Milford Haven, Pembrokeshire SA73 1PY**

+44 (0)1646 602398

## Mainstay Marine Solutions Ltd

With 5 slipways, Mainstay Marine offer short lead times and an exceptional quality of workmanship for both routine and emergency repairs.

**The Dockyard, Pembroke Dock, Pembrokeshire SA72 6TE**

+44 (0)1646 681117

[mainstaymarine.co.uk](http://mainstaymarine.co.uk)

## Haven Marine Services

A comprehensive ship repair, maintenance, dry dock, marine and mechanical engineering service.

They offer dry docking and slipway facilities for shot blasting, paint work, steel repairs and all types of mechanical repairs and engine reconditioning.

**The Docks, Milford Haven, Pembrokeshire SA73 3DJ**

+44 (0)1646 696320

[havenmarineservices.co.uk](http://havenmarineservices.co.uk)

## Dale Sailing

Based at Brunel Quay in Neyland, Dale Sailing provides support for every aspect of marine services. The onsite chandlery and online store are fully stocked for all your boating essentials with a huge range of electronics, clothing, engines, anchoring and lots more from suppliers including Raymarine, Mercury, Suzuki, Volvo, International and Gill to name a few. If you need it, they have it or can get it at a competitive price.

Their fully qualified engineers carry out repairs, renovations, refits and resprays and are the only authorised dealers for the like of Volvo, Suzuki, Mercury, Eberspacher and Beta Marine in west Wales. Not forgetting they also build the legendary 'Dale' range of bespoke classic motor yachts renowned worldwide here in Pembrokeshire. A family business with four generations of knowledge, experience and seafaring ready to meet all your boating needs.

**Brunel Quay, Neyland, Milford Haven, Pembrokeshire SA73 1PY**

+44 (0)1646 603100

[dale-sailing.co.uk](http://dale-sailing.co.uk)

## Port Engineering

A multi-disciplinary welding, fabrication and engineering company holding internationally recognised accreditations for quality, environmental and health and safety standards. Port Engineering are able to offer a range of fabrication and installation services on land and in marine environments.

**Hubberston Road, Hubberston, Milford Haven, Pembrokeshire SA73 3PR**

+44 (0)1646 663889

[portengineeringltd.co.uk](http://portengineeringltd.co.uk)



Discover the fantastic variety of eateries, shops and services off the pontoon at Milford Waterfront

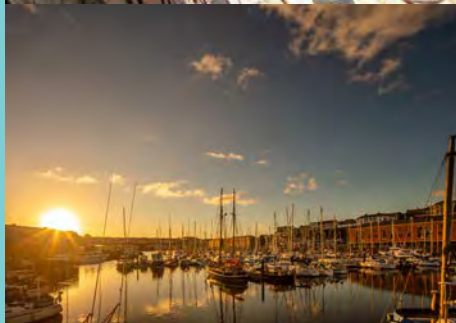
Independent shopping, leisurely coffees, delicious eats, ten pin bowling, Milford Haven Museum, art galleries, and regular events mean there's something for everyone to enjoy.

Eat | Shop | Enjoy | Stay

[www.milfordwaterfront.co.uk](http://www.milfordwaterfront.co.uk)

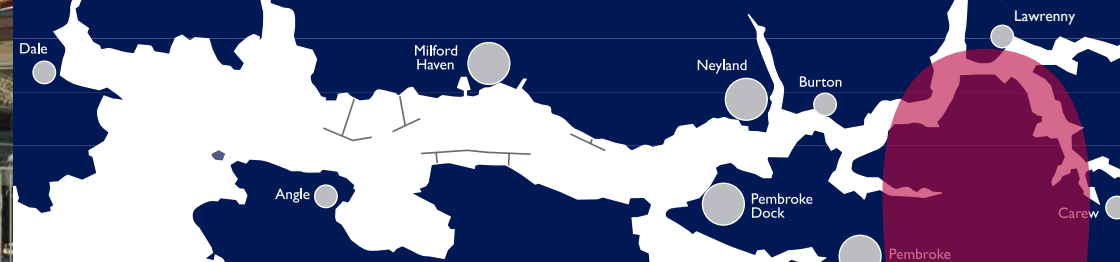


#visitmilfordhaven



# Stay safe...

WEAR A SUITABLE LIFEJACKET OR BUOYANCY AID  
SERVICE EQUIPMENT  
GET TRAINED  
MAKE A PLAN  
KNOW YOUR LIMITS  
CARRY DISTRESS SIGNALS  
USE THE KILL CORD  
KNOW YOUR BOAT  
HAVE A RADIO  
CHECK THE WEATHER



## on the Milford Haven Waterway!

The Milford Haven Waterway is regulated by the Port of Milford Haven and it's important to us that all users continue to enjoy the many recreational opportunities offered by this fabulous Waterway, in a way that is safe.

We recommend that you:

- ✓ **Understand the local byelaws** and other directions such as collision regulations  
[www.mhpa.co.uk/marine-services](http://www.mhpa.co.uk/marine-services)
- ✓ **Listen in to VHF Channel 12** for shipping and port information and navigation warnings
- ✓ **Be aware of local codes of conduct** that exist to minimise disturbance to wildlife  
[www.pembrokeshiremarinesac.org.uk](http://www.pembrokeshiremarinesac.org.uk)
- ✓ **Respect wildlife and natural habitats** [www.pembrokeshiremarinesac.org.uk](http://www.pembrokeshiremarinesac.org.uk)
- ✓ **Wear a Lifejacket** whenever you are on the water [completeguide.rnli.org/lifejackets](http://completeguide.rnli.org/lifejackets)
- ✓ **Get to know the zoned areas for specific low and high speed activities** by picking up a leisure user guide or downloading one from  
[www.mhpa.co.uk/safety-on-the-water](http://www.mhpa.co.uk/safety-on-the-water)
- ✓ **Subscribe to receive Notices to Mariners** [www.mhpa.co.uk/subscribe](http://www.mhpa.co.uk/subscribe)



Port of Milford Haven

[www.facebook.com/PortofMilfordHaven](https://www.facebook.com/PortofMilfordHaven) [mh\\_port](https://twitter.com/mh_port) [www.mhpa.co.uk](http://www.mhpa.co.uk)

## Useful Phone Numbers

Marina Control  
+44 (0)1646 696312

Pier Head  
+44 (0)1646 696310  
VHF Channel 14

Port Control  
+44 (0)1646 696136  
VHF Channel 12

Port of Milford Haven  
+44 (0)1646 696100

Milford Haven Police  
+44 (0)1267 222020

Withybush Hospital,  
Haverfordwest  
+44 (0)1437 764545

Robert Street Surgery  
+44 (0)1646 690690

Haven Dental Practice  
+44 (0)1646 697381

HM Coastguard  
+44 (0)1646 690909

Customs & Excise Action  
Line +44 (0)800 595000

Natural Resources Wales  
+44 (0)300 0653000

## Local Transport

Bus services operate from Milford Haven to Haverfordwest and Pembroke Dock stopping regularly along the routes. In addition, local bus services travel along the Pembrokeshire Coastal Path.

Please contact Traveline Cymru for further information on +44 (0)800 4640000 or visit [traveline.cymru](http://traveline.cymru)

Trains run every 2 hours and include connections to Manchester Piccadilly via Carmarthen, Swansea, Bridgend, Cardiff Central, Hereford, Shrewsbury, Crewe and Stockport. Journey times are approximately 2 hours 50 minutes to Cardiff and 6 hours to Manchester.

Please contact National Rail Enquiries for further information on +44 (0)3457 484950 or visit [nationalrail.co.uk](http://nationalrail.co.uk)

A number of local taxi firms operate in the area. Please contact the Marina Office for their details.



## Cruising Distances and Accessibility

Location	Nautical mileage from Milford Marina	Accessibility guidelines (Please refer to Almanac for detailed information)
Aberystwyth	88.74nm	Accessible at most states of the tide. Good shelter in marina. Care needed navigating Aberporth danger area
Cardiff	96.55nm	Cardiff Bay accessible through barrage system. Call on VHF channel 18
Cresswell Quay	9.30nm	Accessible on spring tide by navigation up the river avoiding mud banks
East Llanion/ Cosheston Pill	5.34nm	Only accessible at high tide
Ilfracombe	50.10nm	Drying out harbour. Small number of deep water anchorages at entrance
Kilmore Quay, Ireland	66.90nm	Exposed harbour entrance but good shelter in marina
Lawrenny	7.04nm	Accessible all states of tide. Swing moorings operated by Lawrenny Yacht Station.
Padstow	73.83nm	Gate operated harbour, accessible 2 hours each side of high water.
Pembroke Millpond	5.67nm	Accessible at high water. Some swing moorings. Controlled by tidal gate. Barrage controlled by Pembrokeshire County Council +44 (0) 1437 764551
Pembroke Dock	3.89nm	Hobbs Point accessible via pontoon (summer months only)
St. Ann's Head	5.89nm	Milford Haven Waterway accessible all states of tide. Provides good shelter.
Skomer Island	12.04nm	Anchorage in South /North Haven. Jetty operated by commercial concern. No private craft to use jetty
Skokholm Island	9.99nm	Limited accessibility
Solva	22.03nm	Accessible at high water. Drying anchorage or limited space in deep water anchorage
Swansea	59.35nm	Marina accessible at most states of tide. Dock gate controlled. VHF channel 80 Swansea Marina
Tenby	30.57nm	Drying out harbour controlled by HM on +44 (0) 1834 842717 (summer season contact only)

The Milford Haven Waterway is located in a National Park surrounded by some of the most amazing scenery in the UK.

Milford Marina is a sheltered hub to a varied and extensive cruising ground, with options to suit all ranges of experience from the novice to the blue water sailor. Support facilities are excellent with good road and rail links making crew changes easy. A number of pilot books cover the immediate and extended areas, enabling skippers to exercise their responsibilities in selecting passages and destinations appropriate to their boat and background.

The tidal flows in the area deserve particular respect and weather conditions should be considered prior to departure.

When navigating outside of the Milford Haven Waterway, please be mindful of Castlemartin and Aberporth firing ranges. Details and firing times can be found on our website under the safety section.

Alternatively, Castlemartin Range Control can be contacted on +44 (0) 1646 662367 and Aberporth Range Control on +44(0) 1239 813480 or on VHF Channel 16.

# MILFORD MARINA

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## WATERWAY MAP

Places to explore and visit during your stay

- 1 Milford Marina
- 2 Hazelbeach
- 3 Neyland
- 4 Burton
- 5 Haverfordwest
- 6 Lawrenny
- 7 Cresswell Quay
- 8 Carew Castle
- 9 Hobbs Point
- 10 Pembroke Castle
- 11 Angle
- 12 West Angle
- 13 Watwick Beach
- 14 Dale
- 15 Skokholm Island
- 16 Skomer Island
- 17 Lindsway Bay
- 18 Sandy Haven Beach
- 19 Gelliswick



Map not to scale and not to be used for navigational purposes.  
Please refer to the Leisure User Guide at [www.mhpa.co.uk/downloads](http://www.mhpa.co.uk/downloads)



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